

March 2026



CONSULTATIVE SESSIONS ON PROPOSED INVESTMENTS UNDER PICP



**Municipal Committee
Arifwala**

Punjab Municipal Development Fund Company

Agenda of Consultative Sessions

1. Introduction & Program Overview
2. Description of eligible Investment areas
 - Water Supply
 - Sewerage & Drainage
 - Waste water Treatment Plant
 - Grievance Redress Mechanism under PICP
 - MC's Dynamic Website
3. Citizens' Feedback
4. Preparation of proposed investment through bottom-up planning
5. Closing Remarks

Participants of the Consultative Sessions

- Local Residents
- Business Community
- Civil Society & Community Leaders
- Youth & Senior Citizens
- Persons with Disabilities/ Marginalized group of the society
- Notables
- MC Technical & Operational Staff

Consultative Sessions Dates

1. 1st Session: March 17, 2026
2. 2nd Session: January 02, 2026 – Joint Session (Male & Female)
3. Female Exclusive Session: March 31, 2026

1. Introduction & Program Overview

Three consultative sessions were conducted on January 02nd & March 17th & March 31st, 2026 in Municipal Committee Office under the Punjab Inclusive Cities Program (PICP). One session was exclusively for females. The objective of these consultative sessions was to create awareness among primary stakeholders, including Municipal Committee (MC) officials, community representatives, and citizens, about the program framework, objectives, and implementation arrangements. The session aimed to promote awareness, encourage stakeholder participation, and ensure alignment of proposed investments with local needs.

The consultative session under the Punjab Inclusive Cities Program (PICP) was deliberately designed to ensure broad and inclusive participation from all segments of society. Special efforts were made to include participants from all walks of life, with particular emphasis on vulnerable and marginalized groups, to ensure that their voices and concerns were adequately reflected in the consultation process.

Recognizing the importance of gender inclusion in urban service delivery, a gender-sensitive approach was adopted throughout the consultation. In this regard, a separate consultative session was conducted with women participants to provide a comfortable and enabling environment for open discussion. The session focused on understanding women's specific needs, challenges, and priorities related to water supply, sanitation, drainage, safety, and access to municipal services.

This inclusive and gender-responsive consultation approach reinforced PICP's commitment to equitable service delivery, social inclusion, and citizen-centered planning.

During the session, participants were briefed on the overall vision of PICP, which focuses on improving access to safely managed water supply, sanitation, drainage, and hygiene services, while simultaneously strengthening the institutional, governance, and financial performance of selected MCs. The importance of inclusive service delivery, transparency, and citizen engagement was emphasized as a core principle of the program.

It was also explained that PICP follows a results-based financing approach, where achievement of defined targets and compliance with Minimum Access Conditions (MACs) and Disbursement Linked Indicators (DLIs) are critical for program success.

2. Description of Eligible Investment Areas

The session included a detailed explanation of the eligible investment areas under PICP to guide MCs and stakeholders in identifying and proposing appropriate development schemes.

a) Water Supply

Participants were informed that PICP supports investments aimed at improving the reliability, quality, and coverage of water supply services. This includes rehabilitation and extension of water supply networks, improvement of water sources, reduction of non-revenue water, and strengthening of operation and maintenance systems. Emphasis was placed on ensuring safe drinking water for all segments of the population, particularly underserved communities.

b) Sewerage & Drainage

The importance of sewerage and drainage infrastructure was discussed in detail, highlighting its role in improving public health and urban resilience. Eligible investments include construction, rehabilitation, and expansion of sewerage networks and drainage systems to address sanitation challenges, prevent waterlogging, and reduce flood risks in urban areas.

c) Wastewater Treatment Plant (WWTP)

Participants were informed about investments related to wastewater treatment facilities under PICP. The session emphasized that proper treatment of wastewater is essential to protect the environment,

reduce pollution of water bodies, and improve overall urban sanitation. Compliance with environmental and social safeguards was highlighted as a key requirement for such investments.

d) Grievance Redress Mechanism (GRM) under PICP

The Grievance Redress Mechanism under PICP was explained as an important tool for accountability and transparency. Participants were informed about the process for lodging complaints, tracking grievances, and ensuring timely resolution. The role of MCs in maintaining an effective, accessible, and responsive GRM system was highlighted.

e) MC's Dynamic Website

The session emphasized the requirement for MCs to maintain a dynamic and regularly updated website. The website serves as a platform for disclosure of information related to PICP activities, approved projects, budgets, procurement, and citizen feedback. Transparency, public access to information, and improved communication with citizens were highlighted as key benefits.

3. Citizens' Feedback

A dedicated session was held to receive feedback from citizens and community representatives. Participants shared their concerns and priorities related to water supply shortages, sewerage blockages, drainage issues and service quality. Citizens highlighted that areas such as Taj Colony, Mohallah Muhammadpura, Mohallah Eid Gah, Iqbal Nagar, Faisal Town, Mohallah Latifabad, Qurban Town, Qaboola Bazar, Mohallah Mushtaq Nagar, Shamsabad, Shahnawaz Colony have severe problem of sewerage. There are ponds of sewerage water all around. Sewerage water is overflowing from gutter. The locals of the area informed that sewage water is standing on the roads and passers-by are facing serious problems to pass. Residents of the area are also facing many problems because of the dirty water and bad smell in the area. People reported that epidemics could be erupted from this stagnant water and diseases like cholera, malaria and typhoid could be spread in the area. Moreover, they informed that the manhole covers are also broken and there are many chances of any fatal incident happened.

Residents also reported low and limited water supply in some area such as Siddique Town, Faridia Colony and Al-badar Colony. Suggestions were also provided regarding improved complaint handling, timely maintenance and better communication by MCs.

The feedback reflected the ground realities faced by communities and underscored the need for targeted investments in underserved areas. All feedback was documented and acknowledged as a critical input for future planning under PICP.

4. Preparation of Proposed Investments through Bottom-Up Planning

The concept of bottom-up planning was explained in detail, highlighting that investment proposals under PICP should originate from local needs identified through community consultations and stakeholder engagement. MC officials were guided to use citizens' feedback, service delivery gaps, and priority issues as the basis for preparing investment proposals.

The session emphasized that bottom-up planning ensures inclusivity, enhances ownership, and improves sustainability of investments. MCs were encouraged to integrate community inputs into technical planning, budgeting, and prioritization of schemes to ensure alignment with PICP objectives.

Women participants actively shared their experiences and provided valuable feedback on service delivery gaps, grievance redress mechanisms, and the role of MCs in addressing gender-specific concerns. The inputs received from the women's session were documented and considered an integral part of the overall consultation outcomes and bottom-up planning process under PICP.

5. Closing Remarks

The consultative session concluded with closing remarks, reiterating the importance of active stakeholder participation, transparent decision-making, and citizen-centered planning for successful implementation of PICP. Participants were encouraged to continue engaging with MCs and program teams throughout the planning and implementation phases.

The session ended with a collective commitment to work collaboratively towards improving urban service delivery and achieving the objectives of the Punjab Inclusive Cities Program.

Picture Gallery

1st Session Male



2nd Session Male & Female (Joint Session)



3rd Session Female Exclusively



Attendance: Consultative Session- 1



Citizen Consultative Session on Proposed Investments under Punjab Inclusive Cities Program (PICP)

Municipal Committee Asifwala
Participants

Venue: Office MC

Date: 17-03-26

Sr.	Name	Profession/Designation/ Organization	Contact No. / Email	Signature
1	M. Rizwan	shopkeeper	0309-6537644	
2	Ali Ahmad	Public Health Dept	0300-321042	
3	Sheikh Tayyab	Generalist	0321-6531458	
4	Zakir	Civil Servant	0321-6900134	
5	Hafiz Ahmad	shopkeeper	0345-4653598	
6	Hussain	Civil Servant	0200-6941991	
7	Mehmad Iqbal	1122	0304-688305	
8	Novad Ahmad	Public Health Dept	0300-8759592	
9	Mustafa Shah	Civil Servant	0501-7255101	
10	Muqsood Ahmad	Shop Keeper	0302-3329201	



Citizen Consultative Session on Proposed Investments under Punjab Inclusive Cities Program (PICP)

Municipal Committee Asifwala
Participants

Venue: Office MC

Date: 17-03-26

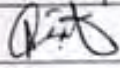
Sr.	Name	Profession/Designation/ Organization	Contact No. / Email	Signature
11	Ali Sabir	Citizen	0301-4682707	
12	Makhtab Raza	Citizen	0503-4210942	
13	Imsoh Mazhar	Civil Servant	0300-6941554	
14	Saifullah	Shop Keeper	0307-1259636	
15	Ayoub	Citizen	0345-255220	
16	Usman Ibrahim	Public Health	0301-2225901	
17	Tanz Hussain	Shopkeeper	0301-7251876	
18	Asif Amin	Citizen	0304-9150565	

Attendance: Consultative Session- 2

ATTENDANCE SHEET
CONSULTATIVE SESSION HELD UNDER PICP
MUNICIPAL COMMITTEE ARIFWALA

Date: 02/01/2026

Ch. Naveed Ahmad, Municipal Officer (Infrastructure)
 Naveed Ahmad Mohal, Sub-Engineer

Sr. No.	Name	Signature
1	Nabeel Arshad	
2	Rehan Anwar	
3	Naseem	
4	Mushtaq Ahmed	
5	Mohammad Jawad	
6	Kamran Ashraf	
7	Sakina Bibi	
8	Shazia	
9	Maqsood Ahmed	
10	Kalsoon Bagum	
11	Razid Bibi	
12	Asif Ali	
13	Muhammad Aashad	
14	Muhammed Zubair	
15	Sauder Ali	
16	Rehana Bibi	
17	Fozia Aslam	
18	Sharifan Bibi	
19	Khurshed Ahmad	
20	Allah Ditta	
21	Muhammad Ali	
22	Muhammad Sarfraz	
23	Nabeela	
24	Naseem Kausar	
25	Samina Bibi	

Attendance: Female Exclusive Session



Citizen Consultative Session on Proposed Investments under Punjab Inclusive Cities Program (PICP)

Municipal Committee Asifwala
Participants

Venue: MC Office Asifwala

Date: 31-03-2026

Sr.	Name	Profession/Designation/ Organization	Contact No. / Email	Signature
1.	SOHA Aslam	PSCR Facal Person	0302-3220288	Soha Aslam
2.	Saminia Razi	Junia Clerk	0322-7692420	Samin
3.	رضیا ناز بی	Franchise Job	0308-0252259	رضیا ناز
4.	شمیم بی	House wife	0328-7684365	[Signature]
5.	قصیہ بی	House wife	0328-7684365	[Signature]
6.	سارہ جبارغ	Cloth Stitching	0322-9544208	سارہ جبارغ
7.	انوار بی	Abuse wife	0349-1132565	[Signature]
8.	شہناز بی	Job	0300-3979125	[Signature]
9.	نسیر بی	House wife	0303-7611591	[Signature]



Citizen Consultative Session on Proposed Investments under Punjab Inclusive Cities Program (PICP)

Municipal Committee Asifwala
Participants

Venue: MC Office Asifwala

Date: 31-03-2026

Sr.	Name	Profession/Designation/ Organization	Contact No. / Email	Signature
10.	بیتیس رفیق	Job	0344-1459695	[Signature]
11.	ارشاد بی	House wife	0325-4928152	[Signature]
12.	رمضانہ بی	House wife	0309-3019920	رمضانہ بی
13.	سینا بی	House wife	0318-7325018	سینا
14.	آلیہ بی	Job Shopping mall	0309-6537644	Asia
15.	نوبہ تنویر	Citizen	0301-7555999	[Signature]
16.	صائمہ بی	House wife	0335-3416176	[Signature]